

## GUILFORD COUNTY SCHOOLS Request for Proposals ADDENDUM 2

Purchasing Department 501 W. Washington Street Greensboro, NC 27401

| Greensboro, NC 27401                |
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| Invitation for Bid: 6637            |
| Bid due date: April 4, 2024 2:00 PM |
| Commodity: Student Devices          |
|                                     |

## **NOTICE TO BIDDERS**

This document serves as **Addendum2** for RFP 6637 – Student Devices.

Please see questions submitted by vendors and the answers below:

Q1: vPro is mentioned for the wireless card, however Chromebooks do not lend themselves to vPro capabilities based on their specifications, can this requirement be removed? A1: vPro does not seem to be available on student cost devices. It is available on business devices at a much higher cost.

Q2: Is the x360 form factor (convertible) a requirement? Asking because Gorilla glass is the type of glass typically used industry-wide for the x360 (convertible) devices. A2: Yes, the x360 form factor is required.

Q3: If an x360 (convertible) is not required, and clamshells are being accepted - can the gorilla glass requirement be removed?

A3: Yes, the x360 form factor is required.

Q4: if x360 (convertible) is NOT required is a TOUCH screen a requirement?

A4: Yes, the x360 form factor is required.

Q5: Is accidental damage protection a hard requirement or will it be analyzed as an option? We see that the district wants it included but could not tell from the verbiage of break/fix AND ADP whether or not Accidental Damage Protection it is 1:1 with ALL devices. Please confirm the ratio.

A5: Accidental Damage Protection should be included.

Q6: SD card reader is listed with a question mark "?" after it. Is this just something that is

being requested as an option? Please advise.

A6: Option. Please state if available and cost.

Q7: RFP Section 3.3: Will GCS accept an electronic signature for the "original hard copy" proposal?

A7: GCS requires a hard copy.

Q8: RFP Section 3.3: Will GCS please confirm the "digital, emailed copy of the proposal" should be submitted to the email address on page 1 of RFP: techrfpq@gcsnc.com? If not, will you please provide the preferred email address for submission?

A8: This was a language mistake. The digital copy should be provided on CD or USB and mailed with hard copy?

Q9: RFP Section 8, Part 4 Deployment and Collection: How many delivery locations are anticipated?

A10: GCS has 128 school sites.

Q11: RFP Section 8, Part 4 Deployment and Collection: For pick up, will each location box up the out-of-warranty devices so they are ready for pick up? Or will the vendor need to box up the devices?

A11: Devices will be in plastic crates for transport. Any additional packaging will be the responsibility of the vendor.

Q12: RFP Section 8, Part 4 Deployment and Collection: Will you provide the address for the centralized location where the vendor will drop off the out-of-warranty devices? A12: Burgess Road, Greensboro, NC.

Q13: RFP Section 8, Part 4 Deployment and Collection: When collecting/removing out-of-warranty devices, will serial numbers/reporting need to be provided back to GCS? A13: Yes, we will need this for our inventory tracking.

Q14: RFP Section 7, Part 5 Device Specification Minimums: Does GCS require a touch screen device as a minimum requirement?

A14: No, touch screen is not require, but preferred.

Q15: RFP Section 7, Part 5 Device Specification Minimums: Is GCS seeking a 2-in-1 device or standard clamshell form factor?

A15: 2-in-1.