

REQUEST FOR PROPOSALS  
Quote# 189-5626  
Web Hosting Services  
E-Rate Form 470 Application Number: 950320001217985

ADDENDUM # 3  
Web Hosting Questions/Answers

General Questions

1. Can you tell us if this Invitation to Bid is a district formality for filing its Form 470, and if so, is it the district's intention to stay with your current solution? **This is a request for bid.**
2. Is your current solution meeting the requested mandatory requirements outlined in Section 03 – Services Requirements? **yes**
3. Has the district had the opportunity to review or evaluate any web hosting solutions in the past 6 months, other than your current solution? If so, have features from those solutions been incorporated in the scope of work listed in this RFP? **No**
4. Will the district be requesting platform demonstrations from responding vendors prior to making a final decision? **Not at this time.**

Part 9, PowerSchool Compatibility

1. Is the preferred vendor required to have an existing partnership in place with Pearson and/or NC-DPI in order to be considered responsive to this part? **No but highly desired.**
2. Will NC-DPI personnel be available to format and schedule data exports to the selected vendor? **No**

Part 12, Conversion

1. How many pages of content exist on the existing site? **Please see attachment with site mapping**
2. How many static content? How many dynamic content? **TBD**
3. How many of these pages will need to be migrated? **All**
4. Do any of the existing pages depend on integration to additional systems or platforms? **Yes**
5. Content for mobile and tablet devices requires (in some cases) fundamentally different design principles than for web. Where those principles have not been followed with existing content are we expected to improve the content or move it as is? **Improve design is highly desired.**
6. What is the duration of the time frame for migration? (From the date we are permitted to start until the date we must be complete)
7. Is a separate mobile site required or will we be using RWD? **Please provide your best solution.**
8. Where there is a conflict between best practices and existing content, are we expected to "upgrade" the content or move what is there? **Not anticipated – will resolve on a case by case basis.**
9. Will we have timely access to content owners for arbitration/clarification where there is ambiguity about moving content? **yes**

Part 13, Training

1. What is the estimated number of district personnel that would participate in the initial on-site training for “Train the Trainer” users? And each additional year? **TBD**
2. Will the district be requesting platform demonstrations from responding vendors prior to making a final decision? **TBD**

Part 14, Support

1. Please clarify or confirm whether it will be mandatory or not that the provider provide email and telephone support for all registered users (Employees & Public) with 24 hours a day, 7 days a week support? **No**

PLEASE ACKNOWLEDGE THE RECEIPT OF THIS ADDENDUM BY SIGNING BELOW AND RETURNING WITH YOUR PROPOSAL FORM

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SIGNATURE

DATE

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COMPANY NAME